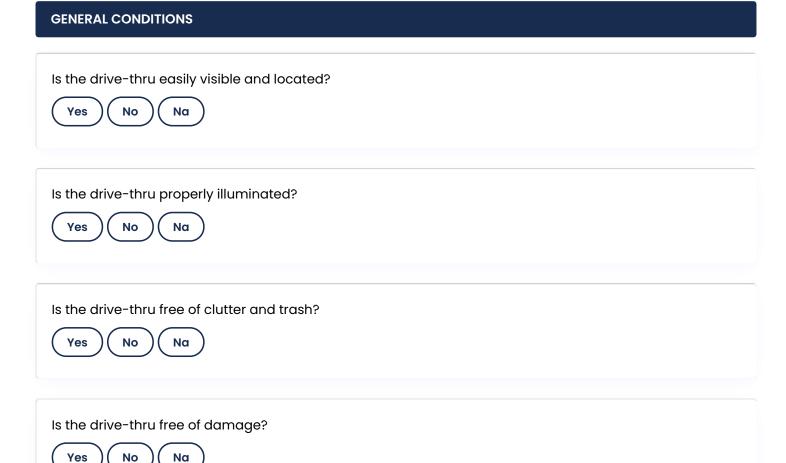
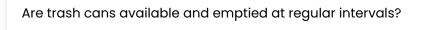
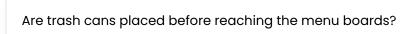
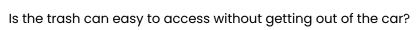
Retail customer satisfaction survey form checklist

Retail











No

No

Na

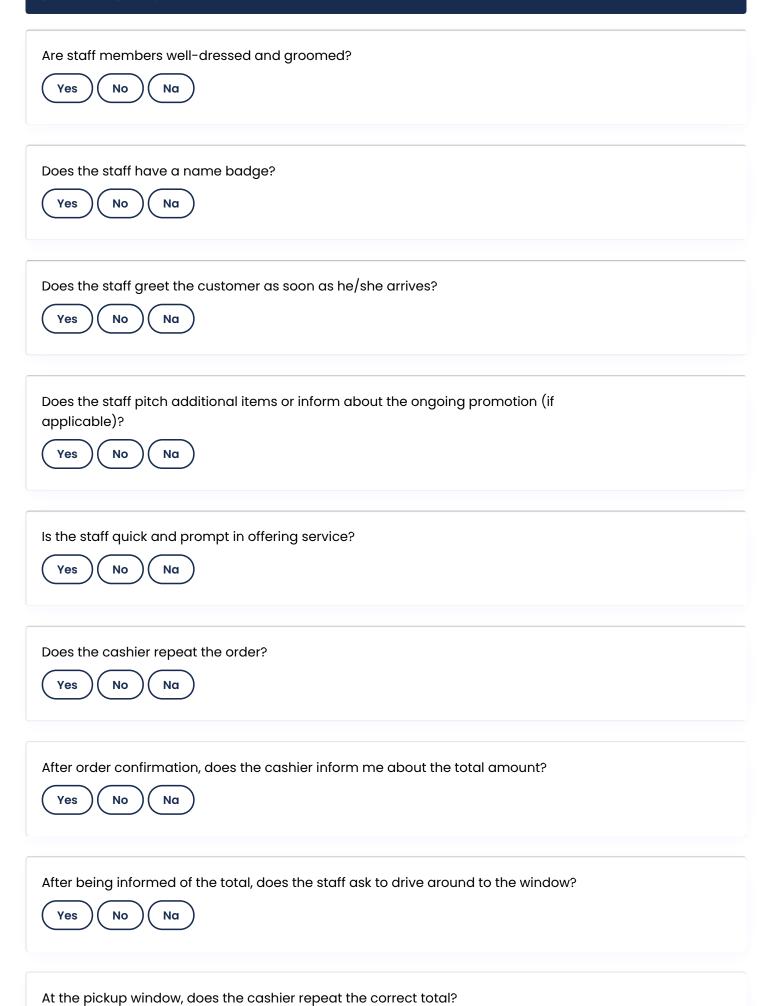
Na

Yes

Yes

Are signs easily visible and clearly marked? Yes No Na
Are menu boards clean and in good condition? Yes No Na
Are menu boards and signs free of dirt and mildew? Yes No Na
Is the menu board well lit? Yes No Na
Are the menu board pictures well-presented and look appealing? Yes No Na
Are there any handwritten signs, stickers, tapes etc on menu boards and speakers? Yes No Na
Is the speaker free from visible damage? Yes No Na
Is the pickup window clean? Yes No Na
Do the lights automatically switch on after dusk? Yes No Na

STAFF AND SERVICE



Yes No Na
Is the order made within the specified time? Yes No Na
After picking up the order, does the staff thank the customer for ordering? Yes No Na
Is the packaging intact and spill free? Yes No Na
Are food items provided as per the order? Yes No Na
Is cutlery/additional items provided with the order? Yes No Na
Is a proper invoice provided? Yes No Na
Comments:
Exterior
Menu boards/signs/promotions

Additional image	
Inspector's Name/Signature:	SIGNATURE
Inspection Date:	DATE
2017-01-01	