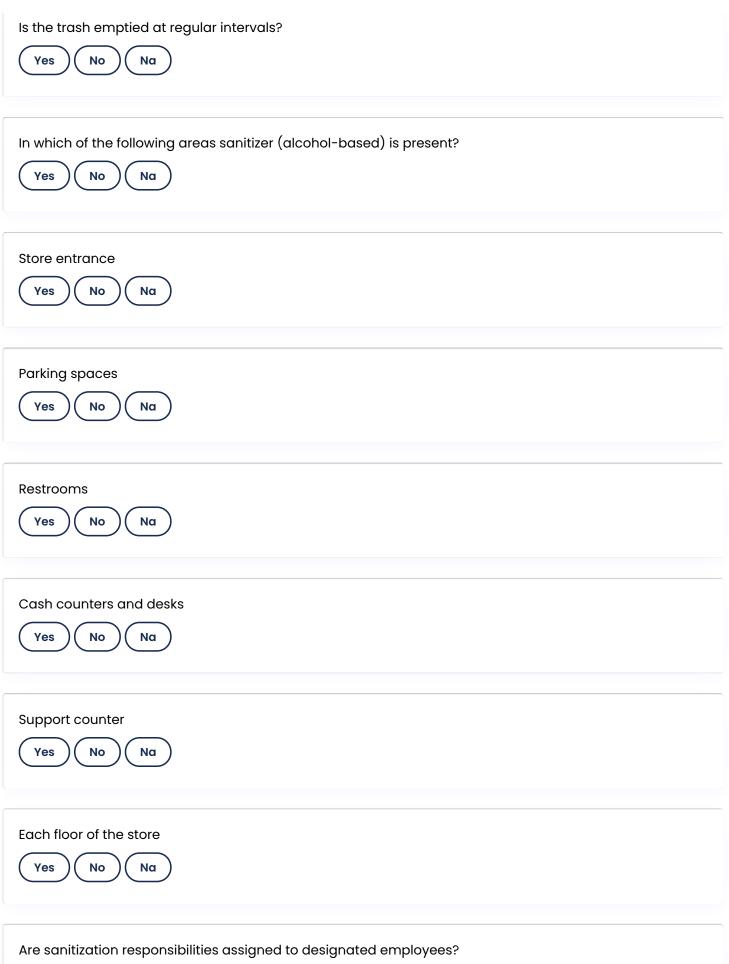
Retail Shopper Checklist

Retail

CLEANING AND DISINFECTION

Are employees informed about proper protocols for sanitization and disinfection?
Are shopping trolleys and baskets disinfected?
Are counters and shelves clean and disinfected?
Are chairs, tables/stools clean and disinfected?
Are frequently touched surfaces (including door handles, display surfaces, check outs, change rooms, restrooms) regularly sanitized ? Yes No Na
Are employee areas including POS stations, stockrooms, shared items like keys, tablets, etc. regularly sanitized?
Are payment machines/registers sanitized?





EMPLOYEE AND CUSTOMER SAFETY
Is self-checkout encouraged? Yes No Na
Are hand sanitizer and wipes available for customers?
Do self-service areas have proper hygiene equipment?
Are employees aware of COVID-19 prevention protocols?
Do employees follow hand washing protocol? Yes No Na
Is COVID-19 symptoms and prevention information posted and accessible to all employees?
Do staff have access to protective equipment?
Recommendations

Images	UPLOAD
Images	UPLOAD
Images	UPLOAD
Inspection Date:	DATE
2017-01-01	
Inspector's Name/Signature:	SIGNATURE

SOCIAL DISTANCING AND CONTACTLESS PAYMENT

Are there proper signs of social distancing?



Are there ground markings to maintain social distance?



Is the access to stores regulated?



Are customer counts monitored at entrance?



Is there store limit signage displayed?

Yes No Na
Are signs of social distancing promoted at counters, desks etc?
Are cashless payments promoted?
STORE PROTOCOL
Are sanitization, handwashing protocols properly communicated to stores?
Is there a designated manager or team in case of emergency?
Is illness reporting protocol in place and communicated to stores and staff members? Yes No Na
Is work from home and sick leave rules in place and communicated to stores and staff? Yes No Na