

# CCOHS Home Delivery and Couriers Covid-19 Prevention Checklist

## Transport & Logistics

### GENERAL

Are check-in counters open on time?

Yes

No

Na

Is the check-in desk in good condition?

Yes

No

Na

How many check-in desks are available?

What is the customer queue time per desk?

Yes

No

Na

Is there at least one dedicated host per check-in row?

Yes

No

Na

Is CUSSDOP ok?

Yes

No

Na

Are bag drop desks in good condition?

Yes

No

Na

Are doc checks ok?

Yes

No

Na

What is the average customer queue time on the bag desk?

Yes

No

Na

Is a supervisor available during opening hours?

Yes

No

Na

How many recovery desks are present?

Is a safety card available at the desk?

Yes

No

Na

Are hand baggage labeled?

Yes

No

Na

Are handbags checked for size?

Yes

No

Na

Is banklining working?

Yes

No

Na

Is there a delay coordinator available in case of delays?

Yes

No

Na

Are PRMs directed to Axxicom?

Yes

No

Na

Signature

SIGNATURE