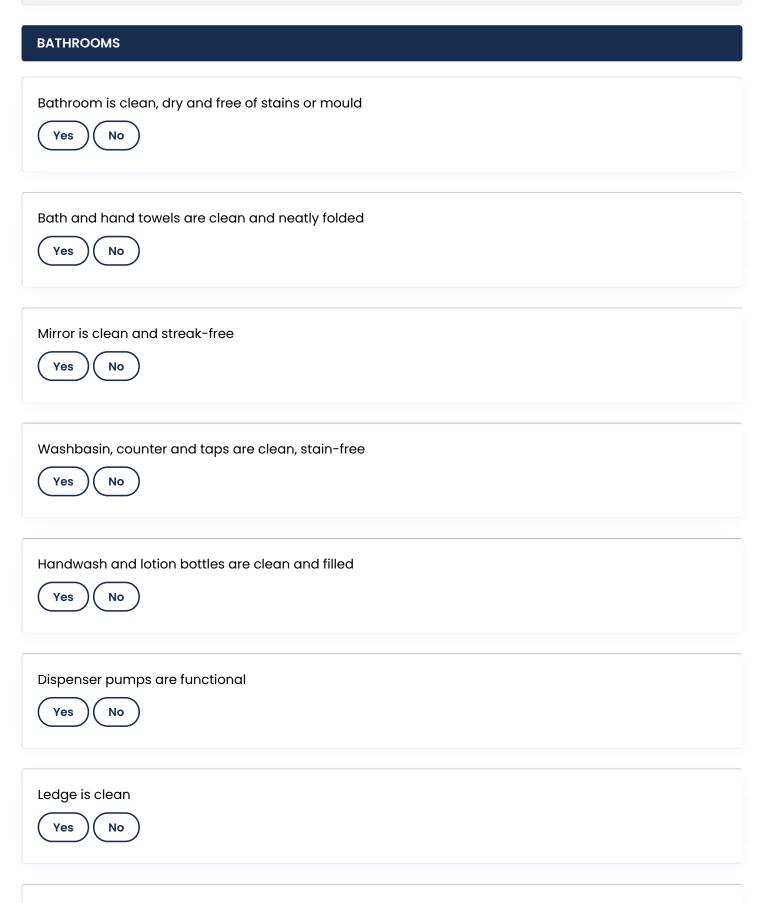
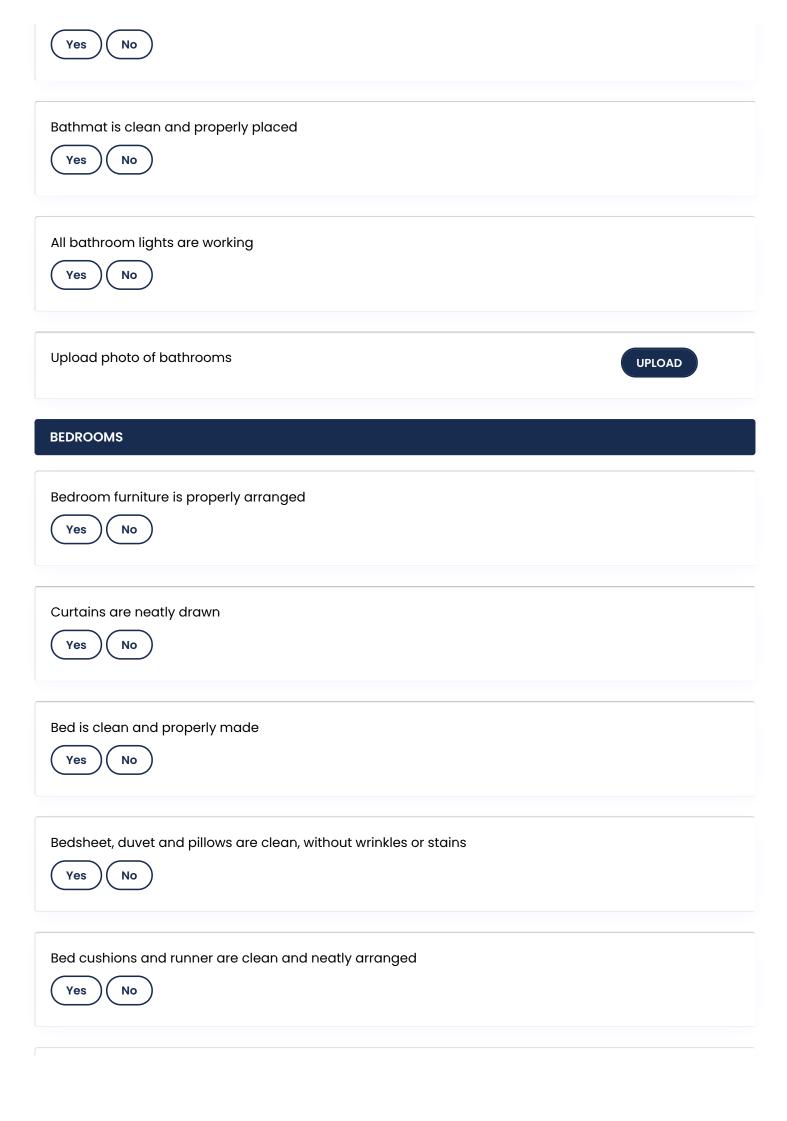
Guest Arrival Experience Audit

Hospitality

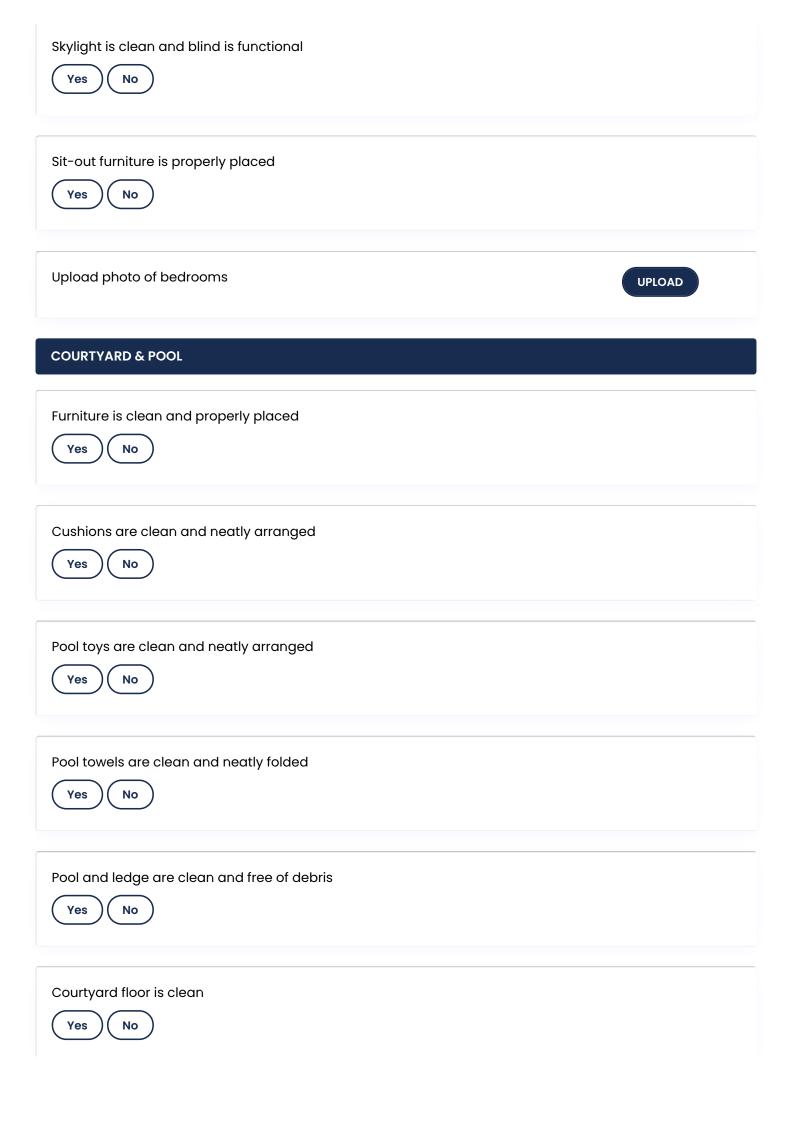


Hair dryer is working

(Yes)(No)
Toilet bowl and rim are clean Yes No
Toilet seat is closed Yes No
Toilet roll is available and folded Yes No
Dustbin is clean and lined Yes No
Shower area is clean, free of hair and water marks
Yes No
Toiletry shelf is clean Yes No
Toiletry shelf is clean
Toiletry shelf is clean Yes No Toiletry bottles are clean and filled



Water bottle and glasses placed on writing table Yes No
Dustbin is clean Yes No
Hangers are neatly arranged Yes No
Mosquito repellent machine and cream are available Yes No
Rug is clean and properly placed Yes No
All lights are working Yes No
All plug points are working Yes No
A/C and remote are clean and working Yes No
Fan and remote are clean and working Yes No



Driveway and parking area are clean



All entrance lights are working



Upload photo of driveway and entrance

UPLOAD

GARDEN

Pathway is clean and tidy



Garden and lawn are clean and well maintained



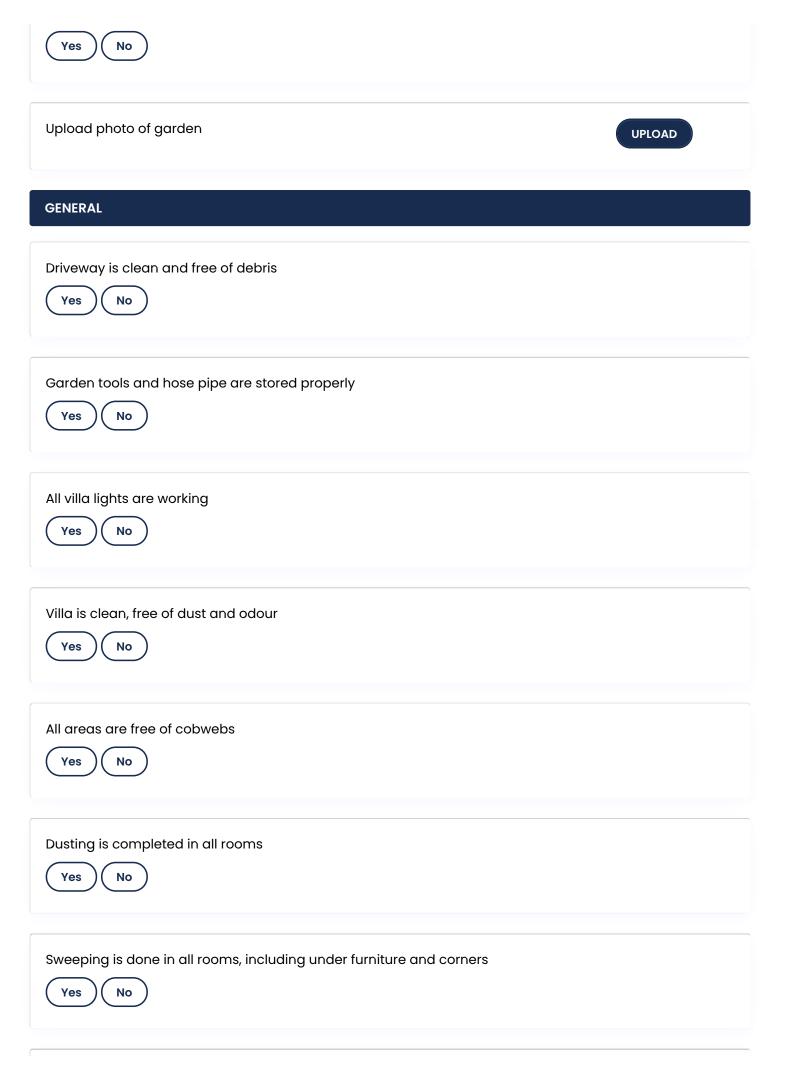
Lawn grass is trimmed

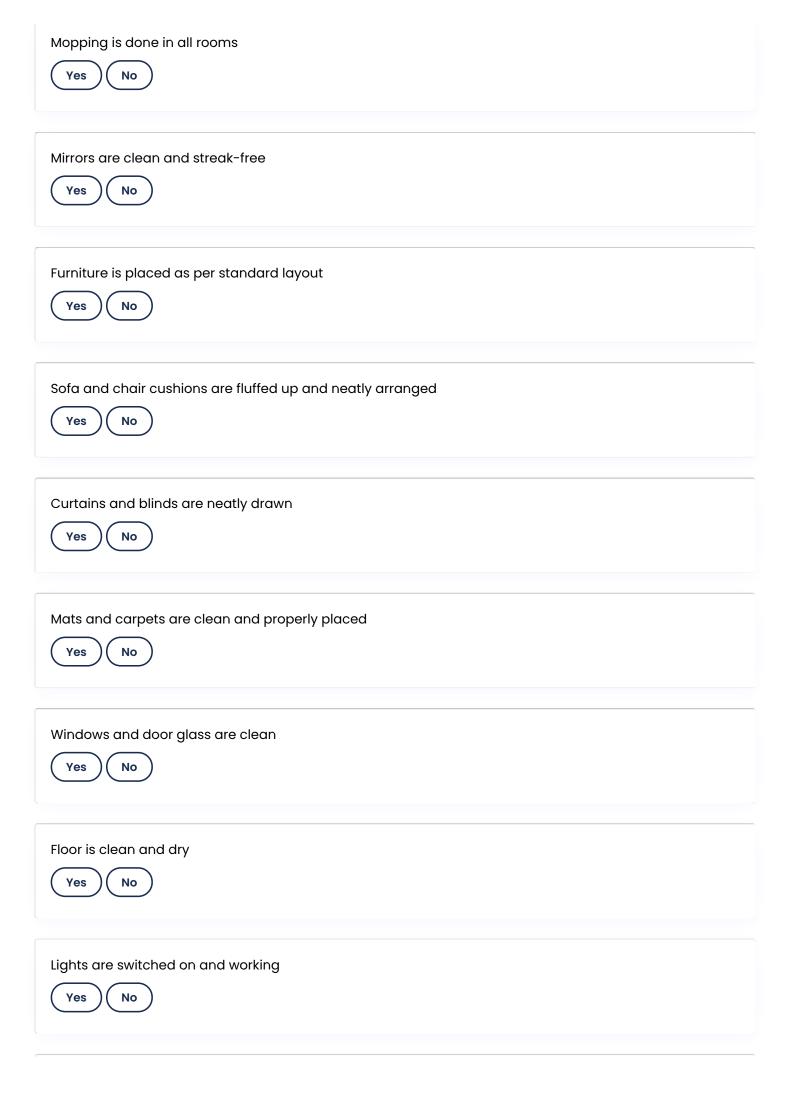


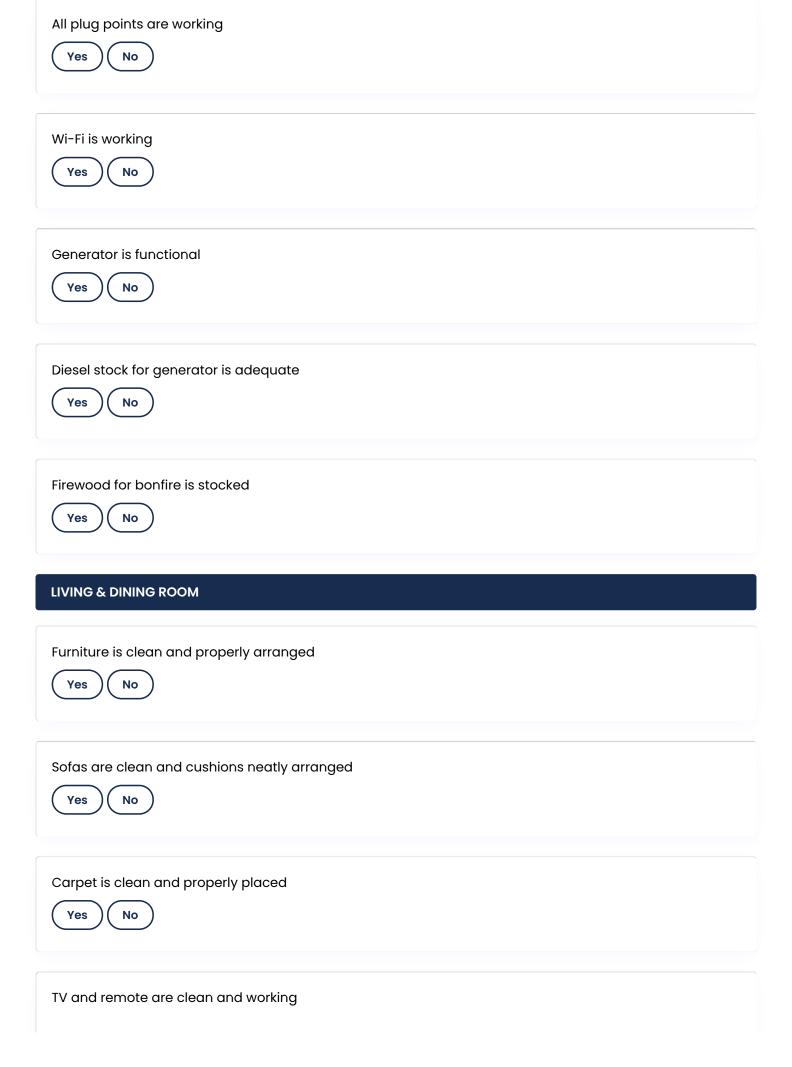
Bonfire pit and seating area are clean



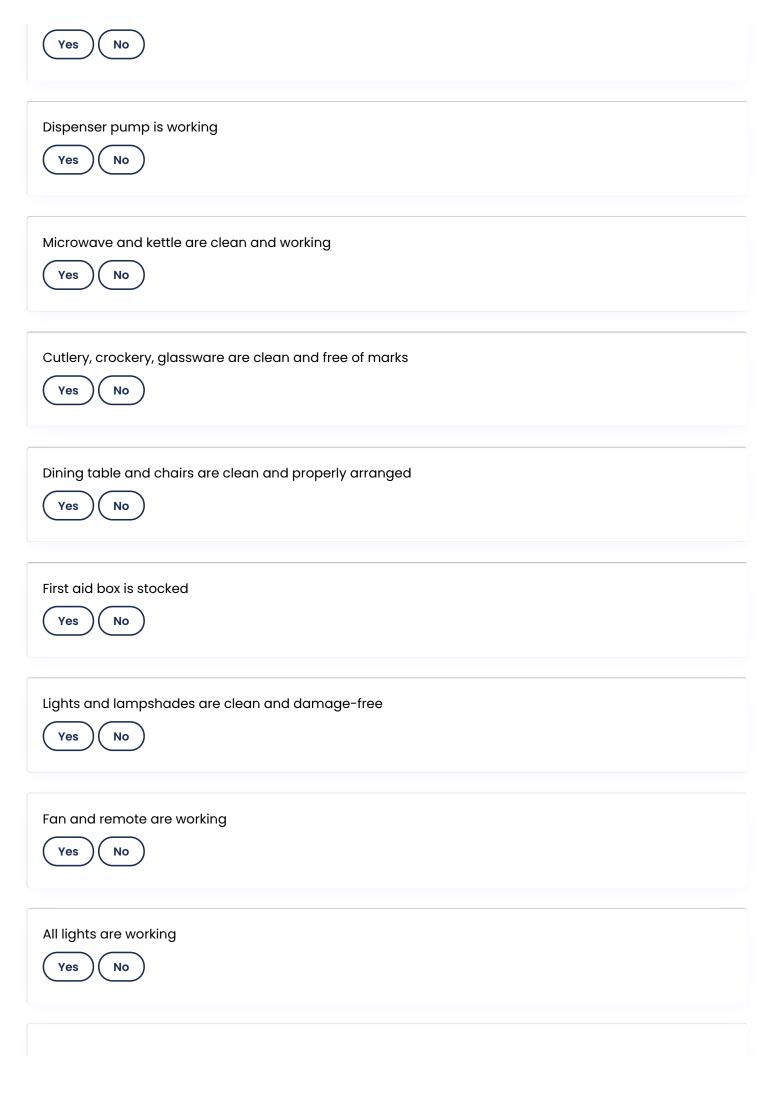
Garden lights are functional







Yes No
Guest accounts are logged out and deleted Yes No
Board games are neatly arranged Yes No
Bluetooth speaker is charged and working Yes No
A/C and remote are working and turned on Yes No
Bar trolley and accessories are clean Yes No
Refrigerator is clean and functional Yes No
Ice trays are filled with fresh water Yes No
Counter and washbasin are clean Yes No
Handwash bottle is clean and filled, nozzle functional



Wi-Fi is working

Yes

No

Upload photo of living and dining room

UPLOAD